

TERMS & CONDITIONS FOR THE KASPERSKY SAFE FAMILY PROMOTION (The “Promotion”).

IMPORTANT: PLEASE READ THESE TERMS AND CONDITIONS (“**TERMS AND CONDITIONS**”) BEFORE ENTERING THIS PROMOTION. THIS IS A LEGALLY BINDING AGREEMENT BETWEEN YOU AND KASPERSKY LAB SEA SDN BHD (“**KASPERSKY**”) ESTABLISHING THE TERMS AND CONDITIONS UNDER WHICH YOU ARE ENTITLED TO PARTICIPATE IN THIS PROMOTION. BY ENTERING THIS PROMOTION, YOU CONFIRM THAT YOU HAVE READ AND UNDERSTOOD, AND AGREE TO ABIDE BY, THESE TERMS AND CONDITIONS.

1. **Organiser.** The Promotion is organised by Kaspersky Lab SEA Sdn Bhd (“Kaspersky”).

2. **Promotion Period:**

- Promotion Period (“**Promotion Period**”): 19th April to 30th June 2021.
- Submission Deadline: **18th July 2021, 11:59PM.**

3. **Eligibility.**

3.1. **General Eligibility Requirements**

- All residents of Malaysia aged 18 years and above are eligible to participate in the Promotion.
- Only individuals are eligible to participate in the Promotion. Groups, organisations and company entries are **not eligible.**

3.2. **Not eligible**

- The following are not eligible to participate in the Promotion:
 - Employees of Kaspersky and its related corporations and their immediate family members.
 - Employees of any party, including but not limited to agents of Kaspersky, dealers and/or retailers, which is directly involved in organising, promoting or conducting the Promotion.
 - Individuals engaging or are, in Kaspersky’s opinion, likely to engage in sub-wholesale, resale or sale of the Eligible Kaspersky Products to downstream distributors or retailers.

3.3. **Eligible Products**

- For the purpose of this Promotion, the following models are individually referred to as “**Eligible Kaspersky Product**”:

Eligible Kaspersky Product
Kaspersky Internet Security 1 Year – 1 Device
Kaspersky Internet Security 1 Year – 3 Devices
Kaspersky Internet Security 1 Year – 5 Devices
Kaspersky Total Security 1 Year – 1 Device
Kaspersky Total Security 1 Year – 3 Devices
Kaspersky Total Security 1 Year – 5 Devices

4. **Promotion Specifics.**

- 4.1. In order to participate in the Promotion, you must purchase any Eligible Kaspersky Product from any participating Kaspersky’s Official Partner Stores and e-Stores. The list of participating Kaspersky’s Official Partner Stores and e-Stores can be found under Appendix 1 of this Terms and Conditions.
- 4.2. The Eligible Kaspersky Product must be purchased within the Promotion Period as indicated in the proof of purchase.
- 4.3. Subject always to clause 4.5 and clause 5, for every purchase of any Eligible Kaspersky Product in a single invoice, receipt or confirmation order email, you are entitled to one (1) free Grab Food, Grab Ride, Google Play, or Touch ‘n Go e-Voucher worth RM20, RM40, or RM50, or one (1) month’s Netflix subscription worth RM 55 depending on the product purchased.
- 4.4. Full contact details of the Kaspersky Safe Family Programme Centre (“**Programme Centre**”) is as follows:

c/o Apostrophe Marketing Communications Sdn Bhd
Unit 26-8, Oval Damansara, 685 Jalan Damansara,
Taman Tun Dr Ismail, 60000 Kuala Lumpur, Malaysia.
Office hours: Monday – Friday, 9AM – 6PM.
Contact person: Ms. Mayvis
Tel: +603 2711 1172
Email address: kaspersky.safefamily@apostrophe.com.my

4.5. Promotion Eligibility

- 4.5.1. You will qualify for the redemption of the one (1) free Grab Food, Grab Ride, or Touch 'n Go e-Voucher worth RM20 if you purchase Kaspersky Internet Security for 1 Device, and submit your entry by following the steps in 4.5.4.
- 4.5.2. You will qualify for the redemption of the one (1) free Grab Food, Grab Ride, or Touch 'n Go e-Voucher worth RM40 if you purchase Kaspersky Internet Security for 3 Devices or 5 Devices, and submit your entry by following the steps in 4.5.4.
- 4.5.3. You will qualify for the redemption of the one (1) free Grab Food, Grab Ride, Google Play, or Touch 'n Go e-Voucher worth RM50 or one (1) month's Netflix subscription worth RM55 if you purchase any Kaspersky Total Security in the Eligible Kaspersky Product, and submit your entry by following the steps in 4.5.4.
- 4.5.4. Participants who wish to enter the Promotion must submit their particulars in the following manner:

Step 1 Go to <https://kas.pr/myraya>.

Step 2 On the Online Submission Form, fill in completely all other necessary details.

Step 3 Select your preferred e-Voucher.

Step 4 Upload a scan/photocopy of your purchase invoice/receipt/confirmation order email.

Step 5 Click Send.

- 4.5.5. All submissions received after **18th July 2021, 11:59PM** shall not be accepted.
- 4.5.6. The purchase invoice/receipt/confirmation order email must have the full name, mobile number, and email address of the Participant.
- 4.5.7. When submitting your redemption in the Online Submission Form, Participants must provide the same personal details found in the purchase invoice/receipt/confirmation order email.
- 4.5.8. Participants must include all necessary details in the Online Submission Form. Incomplete submissions will be discarded without prior notice. An incomplete submission is a submission which does not have complete details, without proof of purchase, incorrect or unreadable proof of purchase, or have incomplete details in the proof of purchase (without full name, mobile number, or email address of the Participant, incomplete purchase item description, without purchase item, quantity, purchase unit price, invoice/confirmation order number, or invoice/confirmation order date).
- 4.5.9. Each participant is entitled to a maximum of two (2) units free gift redemption only.
- 4.5.10. Once a redemption has been submitted, no return/refund of the Eligible Kaspersky Product is allowed.
- 4.5.11. Participants must retain the original paid invoice, receipt and/or confirmed delivery email as proof of purchase. Customers may be required to present original proof of purchase when receiving their Gift.

5. Gifts.

5.1. Gifts are given strictly on a first-come-first-served basis, and while stocks last only.

5.2. The gifts will be determined as follows:

Eligible Kaspersky Product	Free Gift
Kaspersky Internet Security 1 Year – 1 Device	One (1) Free e-Voucher* worth RM20

Kaspersky Internet Security 1 Year – 3 Devices	One (1) Free e-Voucher* worth RM40
Kaspersky Internet Security 1 Year – 5 Devices	
Kaspersky Total Security 1 Year – 1 Device	One (1) Free e-Voucher** worth RM50 OR
Kaspersky Total Security 1 Year – 3 Devices	
Kaspersky Total Security 1 Year – 5 Devices	One (1) Month's Netflix Subscription worth RM55

* Grab Food, Grab Ride, or Touch 'n Go e-Voucher.

** Grab Food, Grab Ride, Google Play, or Touch 'n Go e-Voucher.

5.3. The e-Vouchers will be in the form of e-Voucher code/ promo code. The Netflix subscription will be in the form of Netflix unique promo code.

5.4. The validity period for the Gifts are as follows:

Types of Gifts	Validity Period
Grab Food / Grab Ride	6 months from date of purchase
Touch 'n Go	1 year from date of purchase
Google Play	No expiration date
Netflix	No expiration date

5.5. The usage of the e-Voucher/ promo code shall be subject to the terms and conditions set by the issuing companies.

6. **How Gifts recipient will be notified.**

6.1. The eligible recipients of the gifts will be informed by email by the Programme Centre.

7. **Claiming a Gift.**

7.1. Gift recipients may be required to sign and return a Declaration and Release Form which, among other things, releases Kaspersky, the sponsor of the Gifts, its respective subsidiaries and associated companies, agents, including advertising and promotional agencies, from all liability relating to the Promotion, and acceptance and/or use of the Gifts and confirms his/her compliance with applicable terms and conditions.

7.2. Gifts will be sent via email to recipients by the Programme Centre within 4 weeks from the date of submission.

7.3. Gift recipients must provide your EMAIL ADDRESS in your submission ACCURATELY.

7.4. Kaspersky shall not be responsible for any error in sending the Gifts via email caused by inaccurate details provided by the Gift recipients. No resending of Gifts will be entertained.

8. **How to use the Gifts.**

Gifts	How To Use
Grab Food / Grab Ride	<ol style="list-style-type: none"> 1. A QR code will be sent to the customer's email address. 2. Scan the QR code with your mobile device to redeem. <u>Do not</u> use the GrabPay QR code scanner. 3. Follow the on-screen instruction. Please ensure you are logged into your Grab app account on your device for a smooth redemption process.
Touch 'n Go	<ol style="list-style-type: none"> 1. A Touch 'n Go Code/Pin will be sent to the customer's email address. 2. Open the Touch 'n Go eWallet app. 3. Tap +Reload. 4. Tap eWallet Balance. 5. Tap Touch 'n Go eWallet Reload Pin. 6. Enter the reload pin. 7. Click RELOAD NOW.
Google Play	<ol style="list-style-type: none"> 1. A code will be sent to the customer's email address. 2. On your Android device, open the Google Play Store app. 3. Tap account icon for Menu. 4. Tap Payments & subscriptions. 5. Tap Redeem gift code. 6. Enter the code.

	7. Click redeem. The gift value will added to your Google Play balance.
Netflix	1. A code will be sent to the customer's email address. 2. Go to netflix.com/redeem . 3. Enter the code. 4. Click Redeem. 5. Enter the email address associated with your account, or to create a new account. A confirmation screen will appear, then you can Start Watching or Start Membership.

9. Kaspersky shall not be responsible for any printing or typographical errors in any materials or for registrations, submissions that are illegible, incomplete, lost or misdirected, fail to enter into the processing system, or are processed, reported, or transmitted late or incorrectly or are lost for any reason including electronic, computer, telephone, paper transfer, mail system, human or other error; including inability to access any website associated with the Promotion. Proof of submission shall not constitute proof of receipt by Kaspersky. If any information provided on a submission is found to be false, misleading or inaccurate, that entry shall be deemed invalid.
10. Goods as Gifts. Where Gifts under the Promotion are items/goods, they shall be subject to availability and may not be substituted for cash. Kaspersky reserves the right to offer alternative Gifts of similar monetary value, without prior notice. If Gifts involve manufactured items, they shall be subject to the manufacturer's terms and conditions for warranty, service and maintenance, and Kaspersky does not accept any responsibility for them. In particular, Gifts are provided by Kaspersky on an "AS IS" basis without warranties of any kind, including warranties of merchantability, satisfactory quality, non-infringement of intellectual property, or fitness for any particular purpose.
11. Taxes, etc. Taxes and other levies imposed by any relevant applicable government or tax authority, as well as other costs including insurance and incidental costs, that may be levied or incurred on Gifts shall be fully borne by the participant.
12. Kaspersky, its related and associated companies, and its agencies and companies associated with this Promotion disclaim any and all liability arising from this Promotion and will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) resulting from their participation in this Promotion, submission and/or usage of Gift(s), except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law). The participant undertakes that they shall not bring any claims or actions against Kaspersky or its related and associated companies arising out of the operation of the Promotion, whether in contract, tort or otherwise.
13. The participant hereby grants Kaspersky the right to use, keep, share and / or publish any personal information you have provided for purpose of this Promotion, including all personal data submitted by the participant, in accordance with Kaspersky's Privacy Policy. For information on Kaspersky's Privacy Policy, please see <https://www.kaspersky.com/products-and-services-privacy-policy>. If the participant would like to unsubscribe from Kaspersky's mailing list and do wish not to be contacted in any way for future promotions and other marketing activities, please provide us with your mailing address at the following link, https://go.kaspersky.com/Global-Unsubscribe_NB.html?mkt_unsubscribe=1.
14. Kaspersky decision is final and binding. In the event of any dispute arising from the Promotion, or relating to the interpretation of these Terms and Conditions, the decision of Kaspersky on all matters pertaining to the Promotion shall be final and binding on all parties. No correspondence will be entertained.
15. No dishonesty tolerated. You acknowledge and agree that no form of dishonesty will be tolerated. If you are found to be dishonest, as determined in Kaspersky's sole and absolute discretion, you will immediately be disqualified from the Promotion. Dishonesty includes, but is not limited to, counterfeiting invoices, receipts or confirmation order emails, using multiple identification numbers,

tampering with, hacking of the Promotion sites (if any), participating in the Promotion without meeting the eligibility requirements, using any automated software or device to gain an advantage during the Promotion, use of the Promotion beyond the defined rules of the Promotion, attempting to disable or overwhelm any of Kaspersky websites or the Promotion sites (if any), attempting to disrupt any portion of the Promotion, including but not limited to, allowing somebody else to use your Personal Information, or tampering with the submission process.

ANY ATTEMPT BY A PERSON TO DELIBERATELY DAMAGE ANY OF KASPERSKY'S WEBSITES OR UNDERMINE THE LEGITIMATE OPERATION OF THE PROMOTION MAY BE A VIOLATION OF CRIMINAL AND CIVIL LAWS; AND SHOULD SUCH AN ATTEMPT BE MADE, KASPERSKY RESERVES THE RIGHT TO SEEK DAMAGES FROM ANY SUCH PERSON TO THE FULLEST EXTENT PERMITTED BY LAW.

16. No waiver. Kaspersky's failure to enforce any provision of these Terms and Conditions shall not constitute a waiver of that or of any other provision.
17. Modification of these Terms and Conditions, etc. Kaspersky may modify these Terms and Conditions and/or withdraw or terminate the Promotion at any stage without any liability towards anyone.
18. All information is correct at the time of publishing. In the event of any inaccuracy or any discrepancy between the print and online versions, the online version shall prevail over the print version.
19. Severability. Each of the provisions of these terms and conditions apply to the maximum extent permitted by applicable law. If a court holds any provision of these Terms and Conditions to be illegal, invalid or unenforceable, the rest of these Terms and Conditions will remain in effect and these Terms and Conditions will be amended to give effect to the eliminated provision to the maximum extent possible.
20. Laws. The Promotion shall be governed by and interpreted in accordance with the laws of Malaysia. The Promotion is void where prohibited or restricted by law, and are subject to all applicable laws.

PRIVACY NOTICE

The personal data you provide to Kaspersky pursuant to this Promotion, including without limitation your name, IC number and address, will be processed and are required to administer your participation in the Promotion. Entries submitted without the personal data required will be discarded. Kaspersky may also use your personal data to communicate with you about its products and services, update you on new services and benefits, provide personalised promotional offers and allow you to participate in contests and surveys. In this regard, your personal data may be disclosed and transferred to our service providers, suppliers and/or affiliates which may or may not be located outside Malaysia. If you have any complaints, comments or questions on this Privacy Notice, or wish to access or correct your personal data, or limit our processing of the same, please contact Kaspersky at sea-marketing@Kaspersky.com.

NOTIS PRIVASI

Data peribadi yang anda beri kepada Kaspersky menurut Promosi ini, termasuk tetapi tidak terhad kepada nama, nombor IC dan alamat anda, akan diproses dan adalah diperlukan untuk mengurus penyertaan anda dalam Promosi ini. Sertaan yang diserahkan tanpa data peribadi yang diperlukan akan dibuang. Kaspersky mungkin juga akan mengguna data peribadi anda untuk berkomunikasi dengan anda tentang produk-produk dan perkhidmatannya, memaklumkan anda tentang perkhidmatan dan manfaat baru, menyediakan tawaran-tawaran promosi yang diperibadikan dan membolehkan anda untuk menyertai pertandingan-pertandingan dan tinjauan. Dalam hal ini, data peribadi anda mungkin akan didedahkan dan dipindahkan kepada pembekal-pembekal perkhidmatan, pembekal-pembekal dan/atau ahli-ahli sekutu kami yang mungkin akan atau tidak terletak di luar Malaysia. Sekiranya anda mempunyai sebarang aduan, ulasan atau soalan berkenaan Notis Privasi ini, atau ingin akses atau membetulkan data peribadi anda, atau mengehadkan pemprosesan kami, sila berhubung dengan Kaspersky di sea-marketing@Kaspersky.com.

APPENDIX 1

List of participating Kaspersky's Official Partner Stores:

Participating Kaspersky's Official Partner Stores	Contact Numbers
Kedah	
INFO GATE COMMUNICATION SDN BHD	04-732 6522
Penang	
BESTBUY IT MALL SDN BHD	04-399 5180
MAGNETONE MEDIAWORLD (PG) SDN BHD	04-399 6889
PKU Technology Sdn Bhd	016-925 7880
Perak	
Etika Komputer Sdn Bhd	05-242 2818
Kelantan	
Monaliza & Mastura Enterprise Sdn Bhd	097405242
Kuala Lumpur	
A-SASHI TECHNOLOGY SDN BHD	03-4142 6688
C-Zone Sdn Bhd	0163359213
Myit Computer Sdn Bhd	03-9054 2616
PINEAPPLE COMPUTER SYSTEMS SDN BHD	03-7987 6266
Tech Zone Computer Sdn Bhd	03-9200 7736
Viewnet Computer System Sdn Bhd	012-286 0813
Selangor	
ALL IT HYPERMARKET SDN BHD	03-8080 0930
Negeri Sembilan	
Comp Solution	06-767 2082
S2 IT AVENUE SDN BHD	06-601 2955
Melaka	
NCS Sales and Services Sdn Bhd	06-284 1996
PC WORLD SDN.BHD	06-281 7912
Johor	
E CUBE TRADING (M) SDN BHD	011-5251 1100
E CYTECH DOT COM	07-521 1992
G&O Distribution (M) Sdn. Bhd.	07-558 8580
MEADOW IT DISTRIBUTION SDN.BHD	07-355 9771
New Century Tech Sdn Bhd	07-521 1966
SEE CHUAN SENG MULTIMEDIA	06-951 9187

List of participating Kaspersky's Official Partner e-Stores:

Participating Kaspersky's Official Partner e-Stores	Web Page Address
ALL IT HYPERMARKET SDN BHD	https://shopee.com.my/all_it.os
	https://www.allithypermarket.com.my
	https://www.lazada.com.my/shop/all-it-hypermarket
AntiVirus365	https://estore.antivirus365.net/my/index.php
	https://shopee.com.my/antivirus365

	https://www.carousell.com.my/antivirus.365
	https://www.lazada.com.my/shop/antivirus365
BESTBUY IT MALL SDN BHD	https://shopee.com.my/mybest.my
	https://www.lazada.com.my/shop/alset
	https://www.mybest.my
Comp Solution	https://shopee.com.my/compsol
	https://www.lazada.com.my/shop/compsol
C-Zone Sdn Bhd	https://czone.my/czone
	https://shopee.com.my/czonesdnbhd
	https://www.lazada.com.my/shop/c-zone-sdn-bhd
E CUBE TRADING (M) SDN BHD	https://shopee.com.my/ecubetrading
	https://www.lazada.com.my/shop/e-cube/?spm=a2o4k.pdp_revamp.seller.1.6a694535QOp9b9&itmId=478773&channelSource=pdp
Etika Komputer Sdn Bhd	https://lazada.com.my/etika-komputer
	https://shopee.com.my/etika.my
G&O Distribution (M) Sdn. Bhd.	https://gno.com.my
	https://shopee.com.my/isavestore
	https://www.lazada.com.my/shop/i-save-store?tab=promotion&path=promotion-25931-0.htm
GREX MULTIMEDIA SDN. BHD.	https://shopee.com.my/gadget_it?categoryId=174&itemId=382741231
	https://www.grex.com.my
	https://www.lazada.com.my/shop/geddit-dot-com/?spm=a2o4k.pdp_revamp.seller.1.69864e27VcVOwV&itmId=1825058980&channelSource=pdp
INFO GATE COMMUNICATION SDN BHD	https://shopee.com.my/product/134316592/2019111619
Kaspersky Flagship Store	https://shopee.com.my/kaspersky.os
	https://www.lazada.com.my/shop/kaspersky
MAGNETONE MEDIAWORLD (PG) SDN BHD	https://shopee.com.my/hkysolutions
MEADOW IT DISTRIBUTION SDN.BHD	https://shopee.com.my/yesitdistribution
	https://www.facebook.com/meadowitdistribution
	https://www.facebook.com/meadowpc
	https://www.lazada.com.my/shop/yes-it-distribution
Monaliza & Mastura Enterprise Sdn Bhd	https://monaliza.com.my
	https://shopee.com.my/monaliza_online
	https://www.lazada.com.my/shop/monaliza-online
NCS Sales and Services Sdn Bhd	https://ncs.com.my
New Century Tech Sdn Bhd	https://shopee.com.my/shop/54335127
	https://www.lazada.com.my/shop/nctsb
	https://www.newcentury.com.my
PC IMAGE SDN BHD	https://shopee.com.my/pcimage
PINEAPPLE COMPUTER SYSTEMS SDN BHD	https://shopee.com.my/pineapple.computer
	https://www.lazada.com.my/shop/pineapple-computer
	https://www.pineapple.my
PKU Technology Sdn Bhd	https://www.phco.my
SISCOM TECHNOLOGIES	http://www.sistech.com.my

	https://shopee.com.my/siscomonline
	https://www.lazada.com.my/shop/siscom-technologies
SKYGATE TECHNOLOGY	https://shopee.com.my/sky2uonlinestore?v=912&smtt=0.0.3
	https://shopee.com.my/vviponline?v=213&smtt=0.0.3
SUCCESS COMPUTER SUPPLIES SDN BHD	https://shopee.com.my/scscomputerstore
Vast IT Sdn. Bhd.	https://shopee.com.my/taxidoor
	https://www.lazada.com.my/shop/vaststop
Viewnet Computer System Sdn Bhd	http://viewnetonline.my
	https://shopee.com.my/viewnet_official
	https://www.lazada.com.my/shop/viewnet-official-store